

# VICTORIA (LACEY) HERRING

• Software Development Engineer in Test (SDET) •

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## ABOUT ME

Detail-oriented QA Engineer / SDET with nearly 3 years of dedicated test automation experience and 4+ years in software and product environments. Experienced in Cypress-based automation, UI and API testing, regression coverage, and end-to-end validation. Known for partnering with developers and product teams to improve release confidence, expand automation coverage, and support clear QA processes. Seeking a fully remote QA or SDET role where I can bring strong automation instincts, clear communication, and steady team support.

## PROFESSIONAL EXPERIENCE

### **Healthcare Bluebook / Valenz**

Software Development Engineer in Test (SDET) (Remote)

**Jun 2023 – Jan 2026**

- Designed, expanded, and maintained Cypress-based UI and API automation for Angular/.NET applications supporting stable production releases.
- Increased automated regression coverage to support consistent release cycles.
- Improved test reliability by diagnosing and resolving flaky automation failures.
- Analyzed failures, triaged bugs, and worked cross-functionally to find root causes.
- Supported biweekly production release cycles.

### **Brandt Information Services**

Client Success Analyst (Remote)

**Nov 2022 – Apr 2023**

- Gathered customer requirements and translated them into actionable priorities for the development team.
- Participated in regression testing and UAT ahead of release cycles.
- Contributed to regular Scrum meetings, project reviews, and release planning discussions.

Junior Product Specialist (Remote)

**Jan 2022 – Nov 2022**

- Created mockups, wireframes, and documentation for new features.
- Helped design workflows based on established patterns and customer feedback.
- Wrote user stories and collaborated with devs through the implementation process.
- Collaborated closely with the mobile team to perform manual QA for Android and iOS features.

Web Developer Intern (Remote)

**Jul 2021 – Jan 2022**

- Created and tested software features based on documented requirements.
- Documented test results, provided feedback, and identified areas for improvement.

## SKILLS

**Automation & Testing:** Cypress, UI & API Testing, End-to-End Testing, Regression Testing, Test Case Design

**Languages:** JavaScript, C#, SQL

**Tools & Platforms:** Postman, .NET, React, GitHub, Azure DevOps, Jira

**Process:** Agile/Scrum, CI/CD, Bug Triage, Root Cause Analysis, Remote Collaboration

## EDUCATION

**Nashville Software School**

**Full-Stack Web Development Program**

May 2020 – Feb 2021

Relevant coursework: JavaScript, React, C#, SQL, HTML, CSS